



20408 Bashan Drive
Suite 231
Ashburn, VA 20147

June 2022

Alliance-One Services, Inc. ("Alliance-One"), a wholly owned subsidiary of DXC Technology (NYSE: DXC), is writing to inform you of an administrative change to the servicing of your insurance contract with Genworth Life and Annuity Insurance Company ("Genworth Life and Annuity"). Genworth Life and Annuity and Alliance-One are both committed to making this change as smooth as possible by providing the necessary information you will need in advance.

Effective on June 01, 2022, Genworth Life and Annuity has engaged Alliance-One, a licensed "Third Party Administrator," to perform certain administrative functions on its behalf and under our direction for your contract. Examples of these functions include receiving and processing premium payments and claims, completing customer service requests, and processing contract updates.

Please be assured this change will not affect the terms and benefits of your Genworth Life and Annuity contract. All contractual provisions and rights under your contract will remain the same.

Please keep this letter with your contract for future reference.

For service on your contract, please use the information below, which is the same as previously provided:

Phone Number: 888-325-5433

Hours of Service Availability: M-Th 8:30am-6pm EST, F 9am-6pm EST

Mailing Address: PO Box 40016, Lynchburg, VA 24506

If you have a MyGenworth account, additional information about this transition can be found there, or you can view frequently asked questions at www.genworth.com/DXC-FAQs.

We appreciate your business and thank you for the trust you have placed in our company.

Sincerely,

Alliance-One

Connie Whitlock
President
Alliance-One